

# Otterham and St Juliot Parish Appraisal



*Making our Plan of Action for the Next Decade*

**SUMMARY**  
**October 2009**

## OTTERHAM AND ST JULIOT PARISH APPRAISAL

### INTRODUCTION

Otterham and St Juliot Parish Councils posted and hand delivered parish questionnaires to approximately 239 households in the parish.

A proportion of the forms were hand delivered, approximately 50% mainly village areas. The remainder were posted. All forms were distributed at the end of February 2009, and completed forms could be posted back by 17 March 2009 via a pre-paid envelope.

Members of Otterham and St Juliot Steering Group designed the questionnaire. The appraisal included questions which required a household response and others requiring individual responses (for up to five members). Respondents were encouraged to answer all questions, but were able to leave questions unanswered if they chose.

121 completed questionnaires were returned giving a response rate of 51%. It should be noted that, as stated above, some questions were intended for a household response, whilst others gave individuals within the residence the opportunity to give their views. Therefore, although 121 questionnaires were returned, this represents 278 individuals hence totals will vary throughout the report.

### SUMMARY OF FINDINGS:

#### HOUSEHOLD

- 138 residents (50%) out of 278 individuals have lived in the parishes for over 10 years.
- 268 residents (96%) of the 278 individuals live permanently in the parishes.

#### Housing Needs

- 98 residents (35%) out of 278 individuals agreed there is a need for a Housing Trust or publicly owned housing to buy or rent.
- 46 individuals would support affordable housing in Marshgate; 47 individuals would support affordable housing in Otterham Station; and 31 individuals would support affordable housing in Tresparrett.
- 39 residents indicated that they know of someone who has had to move away from the parishes in the last 5 years.

#### BROADBAND

- 195 residents use a broadband internet connection.
- 162 residents (58%) out of 278 individuals would like a faster internet connection.

#### ACCESS TO HEALTH SERVICES

- 63 residents stated they have a problem with dentists, 41 individuals stated that they have an issue with hospitals. Lack of NHS dentists, and distance to hospitals were highlighted as problems with these services.

#### TRANSPORT AND ACCESS

- 218 residents drive a vehicle to get around the area/county.
- 51 responses (42%) out of 121 households have the use of one vehicle.
- 189 residents (68%) out of 278 individuals are satisfied with the car parking provision in the parishes.
- 60 residents (22%) out of 278 individuals are restricted by a lack of transport.

#### Public Transport

- 55 residents (20%) out of 278 individuals use public transport.

- 48 residents stated they have difficulties with the public transport service.
- 147 residents (84%) out of 174 individuals would like to see improvements to local transport in the area.
- 86 residents (31%) out of 278 individuals said they would use Corlink if it became available in the area.
- 105 residents (38%) out of 278 individuals are aware of the facilities offered by the Camelford Area Age Concern bus.

#### Footpaths

- 144 residents (52%) out of 278 individuals said they use the cross-country footpaths across the parishes 'occasionally'.
- 64 residents (23%) out of 278 individuals would use some footpaths if they were in better condition.
- 37 residents felt there is a need for additional footpaths across the parishes.

#### COMMUNITY SAFETY

- 238 residents (86%) out of 278 individuals said that crime levels or anti-social behaviour was not a problem in the two parishes.
- 222 residents (80%) out of 278 individuals have not had any contact with the local police in the last 5 years.

#### Neighbourhood Watch

- 145 residents (52%) out of 278 individuals are aware there is a Neighbourhood Watch Scheme in Marshgate/Tresparrett.
- 33 residents (41%) out of 81 individuals would like to see the Neighbourhood Watch Scheme extended to other areas.

#### Traffic Speed

- 123 residents highlighted Marshgate as an area of concern for speeding traffic, this was followed by Otterham Station (74 residents) and Tresparrett (65 residents).
- Respondents feel that the following two safety measures were of similar importance: 1) "rumble strips" entering a speed limit; 2) lower speed limits.
- 92 residents (33%) out of 278 individuals suggested that roadside ditches and verges need better maintenance.
- 77 residents (28%) out of 278 individuals would like to see roadside hedges maintained to a satisfactory standard.
- 100 residents (36%) out of 278 individuals are not happy with the state of roads in the parishes.
- 139 residents (50%) out of 278 individuals are not happy with the clearance of mud and 'muck' from roads. West End and Alserly Farms were highlighted as areas where this is a problem.
- 97 residents (35%) out of 278 individuals feel there is a need for more dog litter bins and warning notices regarding the clearance of dog mess.
- 82 residents (29%) out of 278 individuals are not happy with the standing water on roads across the parishes.
- There was an equal number of residents (113 in each case) that felt the facilities for pedestrians and cyclists in the parish are not satisfactory or conversely that there were enough facilities across the parish.
- 147 residents (53%) out of 278 individuals would like to see additional pavements. Respondents feel that the following three strategic areas were of similar importance: 1) Tresparrett to Marshgate; 2) Marshgate/Tresparrett junction to Post Office; and 3) the School to Marshgate.

## **EMERGENCY SERVICES**

- The top three services which residents highlighted as offering a good standard of service to the area were: refuse collection (187 responses), doctor's surgery (168 responses), and mains electricity supply (136 responses).
- The three services residents considered offered a poor service were: winter weather service (114 responses), highway repairs/maintenance (79 responses), and roadside care/street cleaning (71 responses).

## **ENVIRONMENT**

### **Recycling**

- 248 residents (89%) out of 278 individuals recycle using the road side collection scheme.
- 189 residents (68%) out of 278 individuals were not aware of the facility for garden refuse collection.
- The top environmental surveys which residents felt would be useful or important for the parishes to undertake were: a drainage survey (105 responses), and a traffic survey (88 responses).
- Respondents feel that the following three conservation issues are all of similar importance and are important to the local environment of the parishes: 1) countryside; 2) wildlife; 3) sustainable farming.
- Biomass (115 responses) and geo thermal (87 responses) were the top two forms of renewable energy that residents are not familiar with.
- 197 residents (71%) out of 278 individuals would like to see financial help towards installation of private renewable energy. Solar panels (164 responses), and wind power private turbines (134 responses) were the top two favoured sources of renewable energy schemes.

## **PLACES OF WORSHIP**

- Residents stated that the top two reasons to retain places of worship across the parishes were because they are historic buildings; and for baptisms, weddings and funerals.
- 107 residents (38%) out of 278 individuals would like to be buried within their parishes.

## **SCHOOLS, PRESCHOOL AND EDUCATION**

- 12 residents have faced problems due to the closure of Camelford School Sixth Form.
- 13 residents are restricted, due to a lack of transport, in participating in after school activities.
- 54 residents would like to see more adult education courses in the locality.
- 71 residents would be interested in attending IT training courses if they were provided locally.
- 89 residents would like to see a youth club for young people, and 78 residents would like to see a play area within the parishes.

## **PUBLIC FACILITIES**

- 255 residents use the post office at Marshgate.
- The top two forms of communication for local news, events and services were: general word of mouth; and parish newsletter(s).
- Residents listed posting and grocery shopping as the two main reasons why they use the shop and post office.

## **JOBS AND EMPLOYMENT**

- 150 residents (55%) would support the building of light industrial units to help small business and create local jobs.

- 162 residents (59%) agreed that tourists should be encouraged in and around the parishes.
- The top three tourism development that residents would like to see were: bed and breakfast; visitor attractions eg working farm; and self catering holiday accommodation.
- Transport links and planning controls were the two issues which residents feel are barriers to economic growth within the parishes.
- Of those who replied to this question 101 residents are retired, 78 residents work outside the two parishes, and 53 residents are self-employed.

#### **OTTERHAM AND ST JULIOT VILLAGE HALL**

- The top activities that residents use the Village Hall for are: auction, lunch, garden club and private hire.
- 243 residents (89%) support the provision of a new hall for the area.

#### **GENERAL COMMENTS/SUGGESTIONS**

##### **Like the Parishes:**

Residents love living in the parishes of Otterham and St Juliot for many reasons. Benefits highlighted included the community spirit/friendliness of the area; peace and quiet; and the beautiful scenery, landscape and location.

##### **Improve the Parishes:**

Residents listed many improvements which could be made across the parishes. Need highlighted included the need for a new village hall; children's activities eg play area/park or youth club; better public transport including a better bus service; prevention of speeding traffic; and the provision of street lighting.

#### **YOUTH SECTION**

Board games was the top activity that young people enjoyed, followed by seeing friends; or playing or looking after pets or watching television.

<p>Certain comments have been excluded as being not appropriate for a public document.</p>
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